

Access Statement For Unit 4, Vyrnwy Craft Centre

Introduction

We aim to provide an excellent service to all visitors and continually strive to improve. We are a small volunteer run workshop / gallery.

We currently offer:

Pre-Arrival

A basic website – www.lake-vyrnwy.co.uk

Arrival & Car Parking Facilities

We do not have a car park

There are 3 local car parks, between 50 and 200 metres from our entrance

The route from the car parks is along a tarmac road with no pavement

Main Entrance & Reception

There is a 90mm step into the entrance area which is tiled and smooth, may be slippery when wet

The main entrance/exit doors are kept open when public access is permitted, there is a 95cm opening in the doorway.

The access to our display / sales / workshop area is by means of stairs only, there is no wheelchair or perambulator access.

When ascending there is a first flight of seven carpeted open-riser stairs with a hand-rail on the left side only. A carpeted half-landing leads to the left followed by another flight of seven carpeted open-riser stairs with a hand-rail on the left only. A further carpeted half-landing follows with a single step going up to the right, turn right past the toilets to reach the display and sales area. There is a minimum width here of 72cm.

Entry is free of charge and there are no barriers or gates to entry

Public Areas – General (Internal - upstairs)

Flooring throughout is old floorboards (some uneven) with no steps or ramps.

There is seating provided at intervals around the exhibition / sales area.

Lighting is a mixture of natural and artificial

Public Areas – WC

There are two WC's, one ladies and one gentlemen – level entry

There are no rails in either to aid the disabled

The height of the toilets (floor to seat) is 42cm

There is no baby changing unit

There is no chair provided

There is no alarm call system

Sales and Exhibition Area

Where an item is priced it is for sale

Staff take payment at the desk

Workshops Area

This area is reached through the sales / exhibition area and is not open to the general public

Additional Information

Service dogs are welcome. There is a water bowl by the verandah

We operate a no smoking policy – it is the law

There is no background music or tannoy

The fire extinguisher is located in the corridor between the WC's.

The fire exit is indicated by signs, break the glass on the door lock with the hammer provided to gain access to the next Unit, descend 3 steps with the handrail to the right then go through the fire door to the left, follow the stairs down and exit to the front of the building.

Our volunteers have all been trained to use the equipment in the unit and are aware of the problems of disabled access to the Unit.

Contact Information

Telephone : 01691 870386

Email: admin@crafts-in-wales.co.uk

Website: www.crafts-in-wales.co.uk

Address Units 3 & 4, Vyrnwy Craft Centre
Llanwddyn
Powys
SY10 0LZ

Hours of operation: 11 am to 5.00 pm

We welcome your feedback to help us continuously improve if you have any comments please

phone 01691 870386 or email admin@crafts-in-wales.co.uk